

Company Privacy Policy:
linguedu Sprachen- und Übersetzungsbüro – Inh. Christian Leeck
Last updated: 01.05.2024

1. Subject of this Privacy Policy

The protection of your personal data (hereinafter referred to as "data") is a major and very important concern for us. In the following, we would therefore like to inform you in detail about which data we collect and how we process or use it in the following. We will also inform you about the accompanying protective measures we have taken, including from a technical and organizational point of view.

2. Responsible body/service provider

The controller pursuant to Art. 4 GDPR and at the same time a service provider within the meaning of the Telemedia Act (TMG) is Christian Leeck, Remscheider Straße 45, 42369 Wuppertal, Tel.: +49 202 3726637, Fax: +49 202 2447651, E-Mail: office@linguedu.de. Christian Leeck is also responsible according to § 55 of the Interstate Broadcasting Treaty.

3. Collection and use of your data

We will collect, process and use all personal data that we collect from you exclusively for the purpose of initiating and fulfilling a contract. There will be no further use of the data. In doing so, we note that this will only be done within the framework of the applicable legal provisions or otherwise only with your consent.

According to the EU General Data Protection Regulation, you have a right to free information about your stored data at any time and, if necessary, a right to correction, blocking or deletion of this data.

In accordance with Art. 21 GDPR, you may object to the processing of your data in the cases mentioned therein. Please contact us in writing using the contact methods mentioned in No. 2 above.

You have the right to lodge a complaint with the competent supervisory authority for data protection: State Commissioner for Data Protection and Freedom of Information North Rhine-Westphalia, Kavalleriestr. 2-4, 40213 Düsseldorf, Phone: 0211/38424-0, Fax: 0211/38424-10, E-Mail: poststelle@ldi.nrw.de.

The scope and type of collection and use of your data differ depending on whether you visit our website only to retrieve information or make use of services offered by us:

a) Internet use

In principle, it is not necessary for you to provide personal data for informational use of our website. Rather, in this case, we only collect and use the data of your data that your internet browser automatically transmits to us, such as: date and time of access to one of our websites, browser type, browser settings, the operating system used, the last page you visited, the amount of data transferred and the access status (file transferred, file not found, etc.), as well as the IP address.

We collect and use this data exclusively in non-personal form during an informational visit. This is done in order to enable the use of the websites you have accessed, for statistical purposes and to improve our website. We only store the IP address for the duration of your visit, a personal evaluation does not take place. This data will not be merged with other data sources, and the data will be deleted after a statistical evaluation. According to the decision of the European Court of Justice of 19.10.2016 (Az.: C 582/14), this is also permissible in view of the Telemedia Act.

b) Use of offers or use of data for the fulfilment of tasks

If you wish to make use of the services offered by us on the website or the language services of our company, it is necessary to provide further data. This is the data that is required for the respective processing. Your data is collected or used for the purpose of providing the necessary service you have requested.

For the aforementioned purpose, insofar as this is necessary for the performance of our services, your data will be passed on to service providers who support us and for whom the necessary obligation to comply with data protection law exists or for whom the respective data protection policy is publicly available on the Internet. In particular, these may include technical service providers (e.g. copy shops, web hosting providers, telecommunications companies, upload services), shipping service providers, tax consultants as well as teachers, translators and acceptance points.

Your data will only be passed on to other third parties if this is permitted by law or if we have obtained your explicit consent to do so.

4. Consent under data protection law

Your consent is deemed to have been given every time you contact us via an input mask on our website or when you contact us by telephone or in writing. You can then revoke it at any time with effect for the future.

5. Use of cookies

We use cookies for our website. Cookies are small text files that are sent from our web server to your browser when you visit our website and stored on your computer for later retrieval. You can determine for yourself whether cookies can be set and retrieved by changing the settings in your browser. For example, you can completely disable the storage of cookies in your browser, restrict it to certain websites or configure your browser so that it automatically notifies you as soon as a cookie is to be set and asks you for feedback about it.

For the full functionality of our website, however, it is necessary for technical reasons to allow the aforementioned cookies. To do this, a bar will appear asking you to agree.

6. Right of revocation and objection

We would like to point out that you can revoke any consent you may have given under data protection law at any time with effect for the future. Insofar as there are legal requirements for the collection of data (e.g. due to archiving obligations by the supervisory authority for translators), there is no right of revocation.

7. Use of statistical tools

It is important to us to design our website as optimally as possible and thus make it attractive for our visitors. To do this, it is necessary for us to know which parts of it reach our visitors and how.

Our website uses Google Analytics, a web analytics service provided by Google LLC ("Google"). Google Analytics also uses cookies, which are text files that are stored on your computer and enable an analysis of your use of the website. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there. However, if IP anonymization is activated on this website, your IP address will be shortened by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and shortened there. On our behalf, Google will use this information to evaluate your use of the website, to compile reports on website activity and to provide us as the website operator with other services related to website activity and internet usage. The IP address transmitted by your browser as part of Google Analytics will not be merged with other data held by Google.

You can prevent the storage of cookies by selecting the appropriate settings in your browser software; however, we would like to point out that in this case you may not be able to use all the functions of this website to their full extent.

You can also prevent the collection of the data generated by the cookie and related to your use of the website (including your IP address) to Google and the processing of this data by Google by downloading and installing the browser plugin available under the following link: <http://tools.google.com/dlpage/gaoptout>.

8. Data security

We also use technical and organizational security measures to protect personal data that is collected or collected, in particular against accidental or intentional manipulation, loss, destruction or attack by unauthorized persons. Our security measures are continuously improved in line with technological developments.

We provide you with various online forms and services that allow you to send personal data to us. These forms are protected against third-party access by the use of SSL/TLS encryption. The data that you enter or transmit to us as a file may be stored by us and processed by agreement. If the use and processing of the user's or third party's consent is necessary, the consent can be revoked at any time without giving reasons. In this case, however, the fulfilment of the contract by us may be impaired.

9. Deletion periods

We store personal data only until the purpose of the data storage no longer applies, as long as there are no statutory retention periods or limitation periods for data that may be useful for legal prosecution prevent the deletion (in this case, the processing of the data is restricted in accordance with Art. 18 GDPR).